Instructions for Use of TAN-Generator

The TAN-Generator - Your Key to Security

With the chosen TAN procedure, you receive -for releasing of transactions- the required transaction number (TAN) by using the TAN-generator.

The online banking of this bank may be reached via the respective website of the bank/ branch by selecting the menu item "Infos & Service". The "Responsive Design" makes it possible to provide you with an optimized design for your mobile devices.

\rightarrow Login:

Enter customer ID and PIN



-The layout of the actual login may differ concerning the bank and branch.-

At your first login, you will be asked to change your PIN, which was sent to you by post, into a new eight-digit PIN. Please follow the onscreen instructions.

After a successful change, the online banking is available according to the agreed conditions.

First Application/ Registration

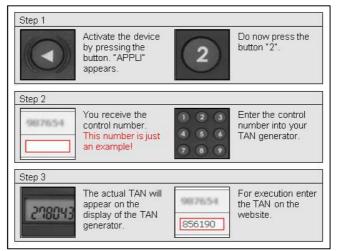
You will receive the TAN-generator already registered, therefor no further action is required from you...

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Release of Orders

As soon as the order is entered, you are prompted to authorize it with a TAN. In order to generate a TAN, you have to activate the device by pressing the arrow button on the bottom of the right side. You receive the information "APPLI" on the display. Please do now press the button "2" on the keyboard. Then, the entry field will show six input digits (compare the figure).



You only have **30 seconds** to enter the in the online banking shown control number into the TAN generator. After doing so, the actual TAN will appear on the display of the security device. The displayed code must be entered on the online banking website to execute the transaction.

TAN Procedure Overview/ Change

In case you have selected more than one TAN procedure, you can manage them through TAN Administration.

Important information!

- It is possible to use the TAN generator –depending on use- over years. You will receive a warning notice just in time before expiry, so there will be a smooth transition of the exchange.
- The device contains a microchip, battery and LCD display. In order to not influence the functionality, please keep the device cool and dry. Changing the battery is NOT possible. Opening of the device will influence the functionality.
- The TAN generator is an important security component for using the online banking. Please make sure that your device will not be passed to unauthorized persons.
- We recommend that you log off after using the online banking before leaving the website. Only by doing this, the data connection to the website will be reliably disconnected.

For questions about using, locking or blocking your PIN or TAN procedure, please contact our customer service department:

Domestic Phone +49 1802 0000 61 (6 cents per call) (plus mobile phone fees for calls from mobile phone networks)

International Phone +49 201 3101 370

or by e-mail service@mmwarburg-service.com