



M.M. WARBURG & CO  
BANK



# Your new debit card.

More features, more security,  
more convenience. Everything  
you need to know about your  
new Mastercard® Debit card.



# Your new Mastercard<sup>®</sup> Debit card

As part of our IT system upgrade, we will replace all debit cards with new Mastercard<sup>®</sup> debit cards. With your new card, you continue to enjoy all the benefits of your old debit card. Besides you will profit from new features, such as the worldwide acceptance and mobile payments via smartphone. Good to know: You will keep your current favorable terms and conditions. Read on for detailed information.



## Mobile Payments

### Apple Pay or the Android app

With your new card, mobile payments via smartphone are available. This allows contactless payments simply by holding your smartphone up to a payment terminal – cashless, convenient and secure. In order to use this service, please note that online banking is required along with an NFC-enabled smartphone. Good to know: Mobile payments are also possible without an internet connection.



For iOS  
in the Wallet app

For Apple users, we now offer Apple Pay as a payment option. Apple Pay is the integrated payment system available on all Apple devices. Just add your card to the pre-installed Wallet app to start using your smartphone for mobile payments.



For Android

If you would like to pay via an Android device, please install the corresponding Android application, which allows you to add virtual credit and debit cards.



You can download the app by scanning the QR code.



## Security & Convenience

### Protection against liability in the event of unauthorised use

Your new Mastercard® debit card is equipped with modern security features. This minimises your risk in the event of un-authorized payments.

### Shop online with enhanced security

You may already be familiar with the 3D Secure authentication from your credit card. When shopping online with your new Mastercard® debit card this protection will also apply however, this requires a one-time registration. For all details please refer to [www.mmwarburg.de/en/cards](http://www.mmwarburg.de/en/cards)

### Reporting of your transactions

Your transactions are charged to your account in short order and are subsequently visible in your online banking or on your account statement.


### Easily block and unblock your card yourself

You can block your new debit card in your online banking and unblock it again, if necessary. A notification of the bank is not required any longer.

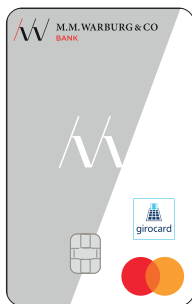


## At a Glance

### All the benefits of your new Mastercard® debit card

- Use at more than 45 million locations and ATMs worldwide
- Free cash withdrawals at participating supermarkets and retail shops
- Reduced risk through individual spending limits
- Liability waiver insurance: Coverage in case of unauthorised transactions
- Online purchases are protected by the 3D Secure authentication
- Contactless payments wherever you see the contactless symbol 
- Mobile payments with Apple Pay or the according Android app
- Cards made from recycled material with climate-friendly delivery

Your new Mastercard® debit card is as secure as your current debit card – but even more convenient and versatile.





## Our Promise

### Sustainability

With the new cards, we are taking another step towards sustainability.

Besides its modern design, your new card is manufactured from 100 % recycled material.

We have arranged with our card producer to switch future mailings to the climate-friendly “GoGreen” service, which is offered by Deutsche Post AG. CO2 emissions generated during transport are offset through investments in recognised climate protection projects.

Mastercard® has launched the “Priceless Planet Coalition”, a global climate protection initiative that is committed to restoring forest landscapes through several projects.



## FAQs about your new debit card

**1. What are the benefits of having a Mastercard® Debit card?**

The Mastercard® Debit card offers convenient features and benefits, including worldwide acceptance, enhanced security and mobile payments using your mobile device.

**2. Will any of my current terms and conditions change?**

No, your current terms and conditions will remain the same – while you benefit from additional features and services.

**3. Will my card number or PIN code change?**

Yes, your new debit card will have a new card number. In addition, you will receive a new PIN code by post. Your new card can be used online and registered for regular payments.

**4. Are my online payments protected?**

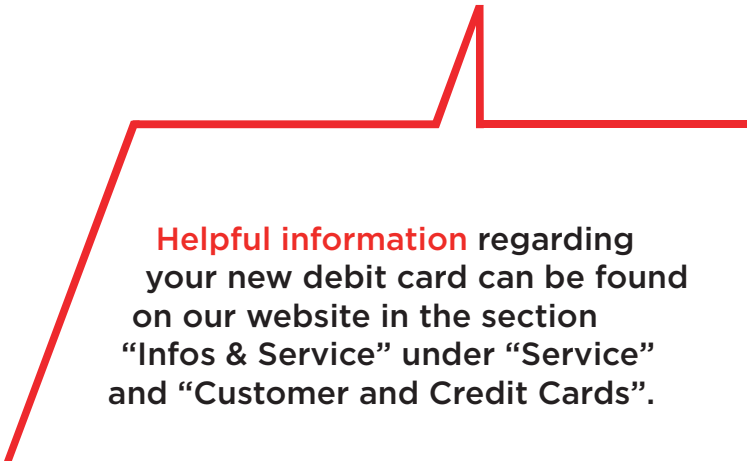
Your online card payments are protected by the 3D Secure authentication (3DS), which requires a registration. Detailed instructions can be found on our website: [www.mmwarburg.de/en/cards](http://www.mmwarburg.de/en/cards)

**5. Will the settlement of my transactions change?**

No, the settlement of your transactions will remain the same as for your current debit card. All payments are charged to your current account in short order.

**6. Is the cash withdrawal at shops still free of charge with my new card?**

Yes, you can continue to withdraw cash free of charge at participating supermarkets and retail shops using your new card.

A thick red line starts from the left edge, goes diagonally up and right, then horizontally right, then diagonally up and right to a peak, then horizontally right, then vertically down, then horizontally right to the right edge.

**Helpful information** regarding  
your new debit card can be found  
on our website in the section  
“Infos & Service” under “Service”  
and “Customer and Credit Cards”.



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