



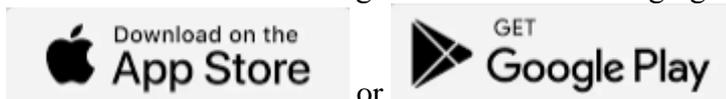
M.M. WARBURG & CO
BANK

Quick Guide to the SecureMessaging App for Existing Clients

You need to install and register the SecureMessaging App before you can use the pushTAN procedure. This Quick Guide for Existing Clients walks you through how to do this step by step.

1. Downloading and installing the SecureMessaging App

You can download Warburg Bank's SecureMessaging App via your app store.



Enter "MMWarburg" in the search bar and select the "M.M. Warburg SecureMessaging" app.

2. Registering in the app

Once you have successfully downloaded the app from your app store, you will be prompted to login to your app.

The screenshot shows the registration screen for the SecureMessaging App. At the top, there is a password field with four asterisks and a "Choose password" heading. Below this, instructions state: "Please choose a new password with which you can log into your SecureMessaging App or approve transactions. If preferred, the app can be opened without entering a password. It is also possible to use fingerprint." The form contains three input fields: a device name field with "samsung SM-S901B" and an annotation "Choose a name"; a 12-character password field with a red eye icon and an annotation "12-character password of your choice"; and a second 12-character password field with a red eye icon and an annotation "12-character password of your choice". Below the password fields is a "Use fingerprint" section with a red toggle switch and an annotation "Activate Face ID/Touch ID". At the bottom is a red "SAVE" button.

3. Registering the app as a new TAN medium in the online banking system

Please run through the following steps to link the app with your account:

3.1. Open the online banking system

Open M.M. Warburg & CO's [online banking system](#) on your device and log in using your client number and PIN as normal.



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3.2. Register the new TAN medium

In the online banking system, go to **Administration => TAN Administration => SecureMessaging per App => REGISTER NEW DEVICE.**

Do you have any questions or do you require any assistance? Please contact us.

national
+49 8007 2339 82
(plus mobile phone fees for calls from mobile phone networks)

international
+49 40 3282 2332

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BANK

LOGOUT
Automatic logout in 04:40 minutes

Financial status | Transfer | Payment release | Order history | Postbox

Account info | Orders | Postbox | Administration

Templates | PIN Administration | TAN Administration | Notifications

Home > Administration > TAN Administration

TAN ADMINISTRATION

Overview | MobileTAN via SMS | SecureMessaging per App

The SecureMessaging security-procedure enables you to release your transactions by using the SecureMessaging-app. If you haven't setup this security-procedure, you can start the setup process by clicking on „SecureMessaging setup“. Please download the app before you start the setup process. First at all you should setup the app itself. You will find the needed QR-code by clicking on „SecureMessaging setup“.

REGISTER NEW DEVICE

3.3. Scan the QR code

Confirm the registration of a new device with **YES.**

REGISTER NEW DEVICE

The SecureMessaging security procedure enables you to release your orders using the SecureMessaging app. Please download the app from the Play or AppStore onto your smartphone and start setting up the app there first. The required QR code will be displayed here in the FinanceBrowser after confirmation.

Do you want to setup the SecureMessaging security-procedure?

NO

YES

After you have confirmed that you want to register a new device, a QR code will be displayed in the online banking system; please scan this with the app on your mobile device.

TAN ADMINISTRATION

Overview | MobileTAN via SMS | SecureMessaging per App

REGISTER NEW DEVICE

Please scan the shown qr-code with your SecureMessaging App. After registration you have to activate it with an existing activated security media.



BACK NEXT Scan QR-Code

13:05

Open transactions



No accounts registered yet.
Please press "Scan QR-Code" to register an account.

After you have scanned the QR code with the app, click on **NEXT** in the online banking system.

3.4. Use a TAN to confirm the new TAN medium

TAN ADMINISTRATION

Overview | MobileTAN via SMS | SecureMessaging per App

SECUREMESSAGING ACTIVATION

The setup of SecureMessaging have to completet by entering a TAN.

Select Tan medium TAN

TAN medium class SecureMessaging per App

Device name iPhone

Please enter the TAN

BACK NEXT

Please confirm registration of the new TAN medium using a TAN sent via the medium you have used up to now (SMS TAN or TAN generator).

After this, click on **NEXT**.

3.5. Use the activation code to activate the app

You can now activate the new TAN medium. To do this, you need to confirm the activation code that you have been sent via your app. 1

TAN ADMINISTRATION

The order was completed.

Overview
MobileTAN via SMS
SecureMessaging per App

SECUREMESSAGING ACTIVATION

To use SecureMessaging you have to open your SecureMessaging-App so it is able to synchronize with the bank.

| | |
|------------------|-------------------------|
| TAN medium class | SecureMessaging per App |
| Device name | iPhone |

BACK
2.
NEXT



The activation of your SecureMessaging App has been completed successfully.

1.
NEXT

After you have confirmed the code in the app, click on **NEXT** 2 in the online banking system.

3.6. Use the SecureMessaging App

TAN ADMINISTRATION

Overview
MobileTAN via SMS
SecureMessaging per App

| | |
|-------------------------|-------------------------|
| TAN medium class: | SecureMessaging pushTAN |
| Status: | activated |
| Activated: | |
| Last usage: | |
| TAN medium description: | iPhone |

DELETE
1.
TO USE



FinTS Server M.M.Warburg & CO (20120100)

Description
Please confirm your Login.

Client
FF7E9457CC0E10ECC305E4ED0

Date: 04.04.2024 Time: 13:04

Approval still possible 4 Minutes.

DECLINE
2.
APPROVE

Now click in online banking on **TO USE** 1 and confirm the order in the App with **APPROVE.** 2

3.7. Finish

You can now use the app as a TAN medium.

Templates | PIN Administration | **TAN Administration** | Notifications
Home > Administration > **TAN Administration**

TAN ADMINISTRATION

Overview | MobileTAN via SMS | **SecureMessaging per App**

| | |
|-------------------------|----------------------------|
| TAN medium class: | SecureMessaging pushTAN |
| Status: | activated |
| Activated: | |
| Last usage: | |
| TAN medium description: | iPhone |

The SecureMessaging will be sent to this smartphone!

4. **Authorizing transactions via the app**

You can authorize all transactions right away as follows:

- Using the app

LOGIN WITH TAN

Please confirm the order in your app and then check the status here. ● ● ● ●

If your smartphone does not have an internet connection, please click on the QR code to be able to release the order anyway.: [QR-Code](#)

CANCELBACK TO TAN-MEDIUM SELECTION

← Login

Account
Kunde@M.M.Warburg


FinTS Server M.M. Warburg & CO
(20120100)

Description
Please confirm your Login.

Client
FF7E9457CC0E10ECC305E4ED0

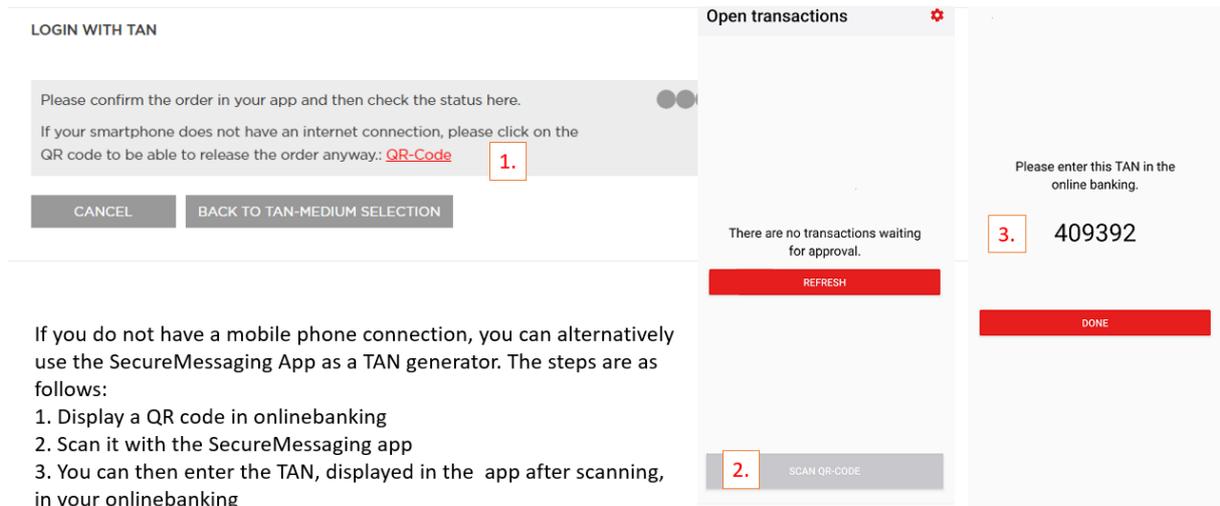
| | |
|------------|-------|
| Date | Time |
| 04.04.2024 | 13:04 |

Approval still possible 4 Minutes.

DECLINEAPPROVE

After the login to online banking, you will receive the order for approval on your SecureMessaging app.

- Or by scanning the QR code



The image displays three screenshots from the M.M. Warburg & Co online banking interface. The first screenshot, titled 'LOGIN WITH TAN', shows a confirmation message: 'Please confirm the order in your app and then check the status here. If your smartphone does not have an internet connection, please click on the QR code to be able to release the order anyway: [QR-Code](#)'. A red box labeled '1.' highlights the 'QR-Code' link. Below the message are two buttons: 'CANCEL' and 'BACK TO TAN-MEDIUM SELECTION'. The second screenshot, titled 'Open transactions', shows a message: 'There are no transactions waiting for approval.' with a red 'REFRESH' button. A red box labeled '2.' highlights a 'SCAN QR-CODE' button at the bottom. The third screenshot shows a prompt: 'Please enter this TAN in the online banking.' with a red box labeled '3.' highlighting the input field containing the TAN '409392' and a red 'DONE' button below it.

If you do not have a mobile phone connection, you can alternatively use the SecureMessaging App as a TAN generator. The steps are as follows:

1. Display a QR code in onlinebanking
2. Scan it with the SecureMessaging app
3. You can then enter the TAN, displayed in the app after scanning, in your onlinebanking

Please contact our service line if you have any questions about the Secure Messaging App or online banking. The service line is available between 6:00 a.m. and 10:00 p.m. every day, and is free of charge in Germany. The numbers are as follows:

Germany:0800 72 33 982

International:+49 40 328 223 32

or via e-mail: service@mmwarburg-service.com